

Terms & Conditions

1. Booking & Confirmation

- All bookings are confirmed upon receipt of a deposit (amount may vary depending on package).
- Full payment must be made prior to the commencement of the tour.

2. Payment Policy

- Payments can be made via bank transfer, credit card, or other agreed methods.
- All transaction fees (if any) are borne by the guest.

3. Cancellation Policy

- Cancellations made 30 days or more before departure: full refund minus administrative fee.
- Cancellations made 15–29 days before departure: 50% refund.
- Cancellations made less than 14 days before departure: no refund.

4. Amendments

- Any amendments to bookings are subject to availability and additional charges (if applicable).
- The company reserves the right to adjust itineraries due to unforeseen circumstances (e.g., weather, flight changes).

5. Travel Documents

- Guests are responsible for ensuring they possess valid passports, visas, and other required travel documents.
- The company shall not be held liable for denied entry due to incomplete documents.

6. Insurance

- Travel insurance is highly recommended for all guests to cover medical emergencies, cancellations, and lost belongings.

7. Liability

- The company shall not be held responsible for personal injury, loss, or damage during the trip, except where negligence is proven.
- Guests participate in all activities at their own risk.

8. Force Majeure

- The company shall not be liable for cancellations or changes caused by events beyond its control, such as natural disasters, political unrest, or pandemics.

9. Governing Law

- These Terms & Conditions shall be governed by and construed in accordance with the laws of Uzbekistan.